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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Caspi, et al

Serial No.: 10/742,304

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Title: **COMPUTER-BASED
TELEPHONE CALL
MANAGEMENT**

Group Art Unit: Unassigned

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PRELIMINARY AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Prior to examining the above-identified case, please enter the following amendment:

IN THE SPECIFICATION:

Please delete the first paragraph on page 1 of the specification. Enclosed is a marked up page 1 (showing deletions and additions) and a replacement page 1.

This amendment to the specification addresses formal matters only and introduces no new matters.

Date: 29 June 04

SIEMENS CORPORATION
Intellectual Property Department
170 Wood Avenue South
Iselin, New Jersey 08830
ATTENTION: Elsa Keller, IP Department
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Respectfully requested,

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